LearningBrick

Proudly Canadian since 1987

# Training Catalog

At LearningBrick, we deliver high-impact corporate training that equips teams with the skills to thrive—from Microsoft Office basics to C-suite ready credentials.

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# AI & Copilot for Modern Workflows

Artificial Intelligence (AI) and tools like Microsoft Copilot are transforming modern workflows by automating routine tasks, enhancing productivity, and enabling smarter decision-making. These technologies integrate seamlessly into everyday applications—such as Word, Excel, Outlook, and Teams—offering contextual assistance, generating content, analyzing data, and streamlining communication.

Key benefits include:

- **Efficiency:** Automates repetitive tasks and reduces manual effort.
- **Creativity:** Assists in drafting, designing, and brainstorming ideas.
- **Insight:** Analyzes data to uncover trends and support strategic decisions.
- **Collaboration:** Enhances team communication and project management.

By embedding AI into familiar tools, organizations can modernize their workflows, empower employees, and stay competitive in a rapidly evolving digital landscape.

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| **AB-900 - Introduction to Microsoft 365 and AI administration** | Days 1 | Provides foundational knowledge of Microsoft 365 services and security principles, along with an introduction to Microsoft 365 Copilot |
| **AB-730 — Transform Business Workflows with Generative AI** | Days 1 | Ideal for those seeking to streamline workflows, increase productivity, and demonstrate AI fluency in the modern workplace |
| **AB-731 — Drive AI Transformation in Your Organization** | Days 1 | Learners gain practical frameworks to plan, govern, and scale AI initiatives responsibly. |
| **AI – The Good, The Bad, and the Safe Path Forward** | Hours 4 | Ethical and responsible AI use, exploring risks and safeguards. |
| **AI-102 Designing and Implementing a Microsoft Azure AI Solution** | Days 4 | AI-102Too: Design and implement comprehensive AI solutions using Microsoft Azure. |
| **AI-3003: Build a natural language processing solution with Azure AI Ser-vices** | Days 1 | AI-3003: Develop natural language processing (NLP) solutions with Azure AI Services. |
| **AI-3016: Develop generative AI apps in Azure** | Days 1 | AI-3016: Build generative AI applications on the Azure platform. |
| **AI-3022: Implement AI Skills in Azure AI Search** | Days 1 | AI-3022: Implement AI skills into Azure AI Search for enhanced search capabilities. |
| **AI-3025 Work smarter with AI** | Hours 4 | AI-3025: Learn to work smarter by integrating AI into workflows. |
| **AI-3026: Develop AI Agents in Azure** | Days 1 | AI-3026: Develop intelligent AI agents using Azure tools. |
| **AI-901 Introduction to AI in Azure** | Days 1 | AI-901Too: Fundamentals of Microsoft Azure AI—ideal for beginners. |
| **EC-Council Artificial Intelligence Essentials (AIE)** | Days 2 | This is designed to establish a global baseline of AI literacy. |
| **EC-Council Certified AI Program Manager (CAIPM)** | Days 3 | This is designed for professionals across security, IT, and business functions who want to lead AI initiatives |
| **EC-Council Certified Offensive AI Security Professional (COASP)** | Days 5 | Validates your ability to ethically attack AI systems so you can defend them with engineering-grade controls. |
| **Microsoft 365 Copilot for everyday work** | Days 1 | Seamlessly integrates into Word, Excel, PowerPoint, Outlook, Teams, and Business Chat, Copilot accelerates workflows |
| **MS-4002 Prepare security and compliance to support Microsoft 365 Copilot** | Days 1 | MS-4002: Prepare security and compliance frameworks for Microsoft 365 Copilot. |
| **MS-4004 Empower your Workforce with Copilot for Microsoft 365 Use Cases** | Days 1 | MS-4004: Explore use cases to empower teams with Microsoft 365 Copilot. |
| **MS-4010 Extend Microsoft 365 Copilot with declarative agents by using Visu-al Studio Code** | Days 1 | MS-4010: Extend Copilot using declarative agents built in Visual Studio Code. |
| **MS-4014: Build a foundation to extend Microsoft 365 Copilot** | Days 1 | MS-4014: Build foundational knowledge to extend Microsoft 365 Copilot. |
| **MS-4018 Draft, analyze, and present with Microsoft 365 Copilot** | Days 1 | MS-4018: Learn to draft, analyze, and present content using Microsoft 365 Copilot. |

# Windows Systems & Configuration Management

Windows Systems & Configuration Management involves the setup, maintenance, and optimization of Windows-based environments to ensure stability, security, and performance. It includes managing operating system deployments, updates, user settings, and system policies across devices.

Key components:

- System Deployment: Automating installation and configuration of Windows OS across multiple machines.
- Patch Management: Ensuring timely updates and security patches to protect against vulnerabilities.
- Group Policy & Security: Enforcing organizational policies for user access, software restrictions, and system behavior.
- Monitoring & Reporting: Tracking system health, performance, and compliance using tools like Microsoft Endpoint Manager or SCCM.
- Automation: Leveraging PowerShell and other scripting tools to streamline repetitive tasks and reduce manual effort.

Effective configuration management ensures consistency, reduces downtime, and supports scalable IT operations in modern workplaces.

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| **50255 Managing Windows Environments with Group Policy** | Days 5 | 50255 – Manage Windows environments using Group Policy |
| **55133 PowerShell for System Center Configuration Manager Administrators** | Days 3 | 55133 – PowerShell scripting for System Center Configuration Manager |
| **55313 Administering Configuration Manager, Part 1: Fundamentals and Asset Management** | Days 3 | 55313 – Fundamentals of Configuration Manager and asset management |
| **55318 Advanced Automated Administration with Windows PowerShell** | Days 3 | 55318 – Advanced PowerShell automation for system administration |
| **55342 Supporting and Troubleshooting Windows 11** | Days 4 | 55342 – Troubleshoot and support Windows 11 environments |
| **55344 Identity with Windows Server** | Days 5 | 55344 – Identity management in Windows Server |
| **55345 Implementing and Managing Windows 11** | Days 4 | 55345 – Implement and manage Windows 11 systems |
| **55348 Administering Microsoft Endpoint Configuration Manager** | Days 5 | 55348 – Administer Microsoft Endpoint Configuration Manager |
| **55371 Windows Server Administration** | Days 5 | 55371 – Windows Server administration fundamentals |
| **55399 Implementing and Managing Microsoft Intune** | Days 3 | 55399 – Implement and manage devices with Microsoft Intune |
| **MD-102T00 Microsoft 365 Endpoint Administrator** | Days 5 | MD-102T00 – Administer Microsoft 365 endpoints |
| **MS-080T00 Employee Experience Platform Specialist** | Days 1 | MS-080T00 – Specialist training for employee experience platforms |
| **MS-700T00 Managing Microsoft Teams** | Days 4 | MS-700T00 – Administer and manage Microsoft Teams |
| **MS-721T00 Collaboration Communications Systems Engineer** | Days 4 | MS-721T00 – Engineer collaboration and communication systems |
| **MS-900T01 Microsoft 365 Fundamentals** | Days 1 | MS-900T01 – Introduction to Microsoft 365 services and concepts |
| **MS-Administering Microsoft Exchange Server 2019** | Days 5 | MS-Administering Microsoft Exchange Server 2019 – Manage and configure Exchange Server 2019 |

# Azure Cloud Architecture & Infrastructure

Azure Cloud Architecture & Infrastructure provides a scalable, secure, and flexible foundation for deploying modern applications and services. It encompasses the design and management of cloud-based resources, including virtual machines, storage, networking, and identity services.

Key elements include:

- Scalability & Flexibility: Easily adjust resources to meet changing demands using virtualized infrastructure.
- Security & Compliance: Built-in tools for identity management, encryption, and regulatory compliance.
- High Availability: Redundant systems and global data centers ensure uptime and reliability.
- Automation & DevOps: Integration with CI/CD pipelines, Infrastructure as Code (IaC), and monitoring tools.
- Hybrid & Multi-Cloud Support: Seamless integration with on-premises systems and other cloud platforms.

Azure's architecture empowers organizations to innovate rapidly, reduce costs, and maintain robust IT operations across diverse environments.

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| **AZ-040T00 Automating Administration with PowerShell** | Days 5 | AZ-040T00: Automate administrative tasks using PowerShell in Windows and Azure. |
| **AZ-104T00 Microsoft Azure Administrator** | Days 4 | AZ-104T00: Manage Azure resources, identities, storage, and virtual networks as an administrator. |
| **AZ-140T00 Configuring and Operating Windows Virtual Desktop on Microsoft Azure** | Days 4 | AZ-140T00: Configure and operate Windows Virtual Desktop environments on Azure. |
| **AZ-204T00 Developing Solutions for Microsoft Azure** | Days 5 | AZ-204T00: Develop cloud-based applications and services using Azure technologies. |
| **AZ-305T00 Designing Microsoft Azure Infrastructure Solutions** | Days 4 | AZ-305T00: Design secure, scalable infrastructure solutions on Azure. |
| **AZ-400T00 Designing and Implementing Microsoft DevOps Solutions** | Days 4 | AZ-400T00: Implement DevOps practices in Azure including CI/CD, testing, and monitoring. |
| **AZ-700T00 Designing and Implementing Microsoft Azure Networking Solutions** | Days 3 | AZ-700T00: Design and implement networking solutions in Azure including routing and security. |
| **AZ-800T00 Administering Windows Server Hybrid Core Infrastructure** | Days 4 | AZ-800T00: Administer Windows Server hybrid environments integrating with Azure. |
| **AZ-801T00 Configuring Windows Server Hybrid Advanced Services** | Days 4 | AZ-801T00: Configure advanced services in Windows Server hybrid setups. |
| **AZ-900T00 Microsoft Azure Fundamentals** | Days 1 | AZ-900T00: Introduction to Azure fundamentals including cloud concepts, services, and pricing. |
| **DP-100T01 Designing and Implementing a Data Science Solution on Azure** | Days 4 | DP-100T01: Design and implement machine learning solutions using Azure Machine Learning. |
| **DP-203T00 Data Engineering on Microsoft Azure** | Days 4 | DP-203T00: Build and manage scalable data engineering solutions on Azure. |
| **DP-420T00 Designing and Implementing Cloud-Native Applications Using Microsoft Azure Cosmos DB** | Days 4 | DP-420T00: Develop cloud-native applications using Azure Cosmos DB. |
| **DP-500T00 Designing and Implementing Enterprise-Scale Analytics Solutions Using Azure and Power BI** | Days 4 | DP-500T00: Design enterprise-scale analytics solutions using Azure and Power BI. |
| **DP-601T00 Implementing a Lakehouse with Microsoft Fabric** | Days 1 | DP-601T00: Learn to implement Lakehouse architecture using Microsoft Fabric for unified analytics. |
| **DP-900T00 Microsoft Azure Data Fundamentals** | Days 1 | DP-900T00: Covers core data concepts and Azure data services for relational and non-relational data. |
| **Introduction to Cloud Computing** | Days 1 | Introduction to Cloud Computing: Overview of cloud computing principles, models, and benefits. |

# Business Skills & Personal Effectiveness

Business Skills & Personal Effectiveness refer to the combination of professional competencies and personal attributes that enable individuals to perform effectively in the workplace. These skills help people communicate clearly, manage tasks efficiently, make informed decisions, and adapt to changing environments—ultimately contributing to both individual and organizational success.

Key elements include:

- **Communication Skills** – Writing, presenting, and active listening.
- **Leadership & Management** – Guiding teams, delegating tasks, and motivating others.
- **Negotiation & Persuasion** – Influencing outcomes and resolving conflicts.
- **Sales & Marketing** – Promoting products/services and understanding customer needs.
- **Digital Literacy** – Using business software, data tools, and online platforms.
- **Time Management** – Prioritizing tasks and managing deadlines.
- **Emotional Intelligence** – Recognizing and managing emotions in self and others.
- **Adaptability** – Responding positively to change and uncertainty.
- **Resilience** – Bouncing back from setbacks and maintaining focus.
- **Critical Thinking** – Analyzing information and solving problems logically.
- **Self-Motivation** – Taking initiative and maintaining drive.
- **Goal Setting** – Defining clear objectives and tracking progress.

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| **Adobe Acrobat PRO/DC: Advanced** | Days 1 | Adobe Acrobat PRO/DC: Advanced – Advanced features for editing, securing, and managing PDFs |
| **Adobe Acrobat PRO/DC: Introduction** | Days 1 | Adobe Acrobat PRO/DC: Introduction – Basics of creating, editing, and sharing PDF documents |
| **Coaching for Results (Second Edition)** | Days 1 | Coaching for Results (Second Edition) – Techniques for effective coaching to improve performance |
| **Communication for Results** | Days 1 | Communication for Results – Strategies for clear and impactful business communication |
| **Crystal Reports 2020: Part 1** | Days 2 | Crystal Reports 2020: Part 1 – Basics of creating reports using Crystal Reports |
| **Crystal Reports 2020: Part 2** | Days 2 | Crystal Reports 2020: Part 2 – Advanced reporting techniques and data visualization |
| **Customer Service (Second Edition)** | Days 1 | Customer Service (Second Edition) – Core skills for delivering excellent customer service |
| **Developing Yourself as a Leader (Second Edition)** | Days 1 | Developing Yourself as a Leader (Second Edition) – Personal leadership development and self-awareness |
| **Effective Business Writing (second edition)** | Days 1 | Effective Business Writing (Second Edition) – Improve clarity, tone, and structure in business writing |
| **Effective Interpersonal Communication for Business Professionals** | Days 1 | Effective Interpersonal Communication for Business Professionals – Enhance workplace communication and relationships |
| **Effective Management (Second Edition)** | Days 1 | Effective Management (Second Edition) – Key principles and practices for successful management |
| **Effective Presentations (Second Edition)** | Days 1 | Effective Presentations (Second Edition) – Skills for planning and delivering professional presentations |
| **Effective Time Management (second edition)** | Days 1 | Effective Time Management (Second Edition) – Tools and techniques to manage time and priorities |
| **Emotional Intelligence for Business Professionals (Second Edition)** | Days 1 | Emotional Intelligence for Business Professionals (Second Edition) – Apply emotional intelligence to improve workplace interactions |
| **Employee Motivation and Performance Management** | Days 1 | Employee Motivation and Performance Management – Motivate teams and manage performance effectively |
| **Excellence in Customer Service (Advanced)** | Days 1 | Excellence in Customer Service (Advanced) – Advanced customer service strategies and problem-solving |
| **Facilitating Meetings Effectively** | Days 1 | Facilitating Meetings Effectively – Plan and lead productive and engaging meetings |
| **Foxit Creating Accessible PDF Files using Foxit Editor Pro** | Days 1 | Foxit Creating Accessible PDF Files using Foxit Editor Pro – Create PDFs that meet accessibility standards |
| **Foxit Phantom PDF - 1** | Days 1 | Foxit Phantom PDF - 1 – Introduction to Foxit Phantom PDF features and tools |
| **Foxit Phantom PDF - 2** | Days 1 | Foxit Phantom PDF - 2 – Intermediate skills for editing and managing PDFs with Foxit |

# Business Skills & Personal Effectiveness cont'd

Business Skills & Personal Effectiveness refer to the combination of professional competencies and personal attributes that enable individuals to perform effectively in the workplace. These skills help people communicate clearly, manage tasks efficiently, make informed decisions, and adapt to changing environments—ultimately contributing to both individual and organizational success.

Key elements include:

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- **Sales & Marketing** – Promoting products/services and understanding customer needs.
- **Digital Literacy** – Using business software, data tools, and online platforms.
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| **Foxit Phantom PDF - Forms** | Days 1 | Foxit Phantom PDF - Forms – Design and manage interactive PDF forms using Foxit |
| **Managing Conflict (Second Edition)** | Days 1 | Managing Conflict (Second Edition) – Resolve workplace conflicts constructively |
| **Practical Leadership (Second Edition)** | Days 1 | Practical Leadership (Second Edition) – Apply leadership skills in real-world scenarios |
| **Problem-Solving Skills (Second Edition)** | Days 1 | Problem-Solving Skills (Second Edition) – Structured approaches to solving business problems |
| **Technical Report Writing** | Days 2 | Technical Report Writing – Write clear, concise, and professional technical reports |

# Business Planning & Management

Business Planning & Management involves setting strategic goals, developing actionable plans, and overseeing operations to ensure organizational success. It combines analytical thinking, leadership, and resource coordination to drive growth, efficiency, and adaptability in a competitive environment.

Key elements include:

- **Vision & Mission Development** – Defining the purpose and direction of the business.
- **Market Analysis** – Understanding industry trends, customer needs, and competition.
- **Financial Planning** – Budgeting, forecasting, and resource allocation.
- **Risk Assessment** – Identifying potential challenges and mitigation strategies.
- **Operational Planning** – Designing workflows, timelines, and performance metrics.
- **Leadership & Decision-Making** – Guiding teams and making informed choices.
- **Resource Management** – Optimizing use of people, finances, and technology.
- **Performance Monitoring** – Tracking progress and adjusting strategies.
- **Team Development** – Building skills, motivation, and collaboration.
- **Change Management** – Leading transitions and innovation.
- **Compliance & Governance** – Ensuring legal and ethical standards are met.

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| **55301 Mastering Microsoft Project 2019** | Days 3 | 55301 Mastering Microsoft Project – using Microsoft Project for planning and tracking projects |
| **Agile Project Management Methodologies** | Days 2 | Agile Project Management Methodologies – Fo-cuses on Agile principles, iterative development, and team collaboration |
| **Authorized Certified Associate in Project Management (CAPM)** | Days 4 | Authorized Certified Associate in Project Man-agement (CAPM) – Entry-level PMI certification for project management fundamentals |
| **Certified Information Systems Auditor (CISA)** | Days 5 | Certified Information Systems Auditor (CISA) – Validates expertise in auditing, control, and secu-rity of information systems |
| **Certified IT Asset Manager (CITAM)** | Days 3 | Certified IT Asset Manager (CITAM) – Manages IT assets across their lifecycle to optimize value and reduce risk |
| **ITIL 4 Foundation** | Days 2 | ITIL 4 Foundation – Introduction to ITIL 4 frame-work and IT service management best practices |
| **ITIL 4 Specialist Create, Deliver and Support (CDS)** | Days 3 | ITIL 4 Specialist Create, Deliver and Support (CDS) – Advanced ITIL practices for service crea-tion and support |
| **ITIL 4 Specialist Drive Stakeholder Value (DSV)** | Days 3 | ITIL 4 Specialist Drive Stakeholder Value (DSV) – Enhances stakeholder engagement and communi-cation in IT services |
| **ITIL 4 Specialist High Velocity IT (HVIT)** | Days 3 | ITIL 4 Specialist High Velocity IT – Implements fast-paced digital solutions with performance and security |
| **ITIL 4 Strategic Leader Digital and IT Strategy (DITS)** | Days 3 | ITIL 4 Strategic Leader Digital and IT Strategy (DITS) – Aligns digital business and IT strategies |
| **ITIL 4 Strategist Direct Plan and Improve (DPI)** | Days 3 | ITIL 4 Strategist Direct Plan and Improve (DPI) – Builds strategic direction and continuous im-provement capabilities |
| **Lean Six Sigma Black Belt** | Days 5 | Lean Six Sigma Black Belt – Advanced Lean Six Sigma training for leading complex improvement projects |
| **Lean Six Sigma Green Belt** | Days 4 | Lean Six Sigma Green Belt – Intermediate-level training for process optimization |
| **Lean Six Sigma Yellow Belt** | Days 2 | Lean Six Sigma Yellow Belt – Entry-level training in process improvement and waste reduction |
| **Project Management Essentials** | Days 3 | Project Management Essentials – Essential skills for planning, executing, and controlling projects |
| **Project Management Fundamentals** | Days 1 | Project Management Fundamentals – Covers core concepts, tools, and techniques for managing projects effectively |

# Business Planning & Management cont'd

Business Planning & Management involves setting strategic goals, developing actionable plans, and overseeing operations to ensure organizational success. It combines analytical thinking, leadership, and resource coordination to drive growth, efficiency, and adaptability in a competitive environment.

Key elements include:

- **Vision & Mission Development** – Defining the purpose and direction of the business.
- **Market Analysis** – Understanding industry trends, customer needs, and competition.
- **Financial Planning** – Budgeting, forecasting, and resource allocation.
- **Risk Assessment** – Identifying potential challenges and mitigation strategies.
- **Operational Planning** – Designing workflows, timelines, and performance metrics.
- **Leadership & Decision-Making** – Guiding teams and making informed choices.
- **Resource Management** – Optimizing use of people, finances, and technology.
- **Performance Monitoring** – Tracking progress and adjusting strategies.
- **Team Development** – Building skills, motivation, and collaboration.
- **Change Management** – Leading transitions and innovation.
- **Compliance & Governance** – Ensuring legal and ethical standards are met.

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| **Project Management Professional Certification Training** | Days 5 | Project Management Professional Certification Training – Prepares for PMP certification with comprehensive project management knowledge |
| **Project Management: Fundamentals of Predictive and Adaptive Methods** | Days 2 | Project Management: Fundamentals of Predictive and Adaptive Methods – Explores traditional and Agile project management approaches |
| **Scrum Developer Certified (SDC)** | Days 2 | Scrum Developer Certified (SDC) – Scrum principles and practices tailored for developers |
| **Scrum Master Certified (SMC)** | Days 2 | Scrum Master Certified (SMC) – Prepares individuals to lead Scrum teams and facilitate Agile pro- |
| **Scrum Product Owner Certified (SPOC)** | Days 2 | Scrum Product Owner Certified (SPOC) – Focuses on managing product backlogs and stakeholder engagement in Scrum |
| **SCRUMstudy Agile Master Certified (SAMC)** | Days 3 | SCRUMstudy Agile Master Certified (SAMC) – Deep dive into Agile methodologies and their practical applications |

# Business Intelligence Tools: Power BI, Tableau

Business Intelligence (BI) Tools are software applications used to collect, analyze, visualize, and share data to support better business decision-making. Tools like Power BI, Tableau, and others help organizations turn raw data into actionable insights through interactive dashboards, reports, and data models.

Key elements include:

- Data Integration – Connect to multiple sources (databases, spreadsheets, cloud services)
- Data Transformation – Clean, shape, and model data for analysis
- Visualization – Create charts, graphs, maps, and dashboards
- Reporting – Generate automated and shareable reports
- Collaboration – Share insights across teams and departments
- Real-Time Analytics – Monitor live data for timely decisions

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| **DP-600 Microsoft Fabric Analytics Engineer** | Days 4 | DP-600 Microsoft Fabric Analytics Engineer – Design and implement analytics solutions using Mi- |
| **DP-605 Prepare and visualize data with Microsoft Power BI** | Days 1 | DP-605 Prepare and visualize data with Microsoft Power BI – Learn to clean, model, and visualize data using Power BI |
| **Microsoft Power BI: Dashboard in a Day** | Days 1 | Microsoft Power BI: Dashboard in a Day – Build interactive dashboards in Power BI in a single-day workshop |
| **Microsoft Power BI: Data Analysis Practitioner** | Days 2 | Microsoft Power BI: Data Analysis Practitioner – Perform advanced data analysis using Power BI |
| **Microsoft Power BI: Data Analysis Professional** | Days 3 | Microsoft Power BI: Data Analysis Professional – Advanced data modeling and analytics using Power |
| **Microsoft Power BI: Data-driven Decision Makers** | Days 1 | Microsoft Power BI: Data-driven Decision Makers – Use Power BI insights to support strategic decision- |
| **Microsoft Power BI: Introduction to DAX** | Days 2 | Microsoft Power BI: Introduction to DAX – Learn the basics of DAX for creating formulas and calculations in Power BI |
| **PL-300Too Microsoft Power BI Data Analyst** | Days 3 | PL-300Too Microsoft Power BI Data Analyst – Prepare for the PL-300 certification with skills in data preparation, modeling, and visualization |
| **Tableau Desktop: Part 1 (v2020.2)** | Days 2 | Tableau Desktop: Part 1 (v2020.2) – Introduction to Tableau Desktop for creating basic visualizations and dashboards |
| **Tableau Desktop: Part 2 (v2020.2)** | Days 2 | Tableau Desktop: Part 2 (v2020.2) – Advanced Tableau techniques including calculations, parameters, and dashboard interactivity |
| **Tableau for Data-Driven Decision Makers (v1.0)** | Days 1 | Tableau for Data-Driven Decision Makers (v1.0) – Leverage Tableau for informed business decisions through data visualization |
| **Tableau Server Administration (TTDTAB005)** | Days 2 | Tableau Server Administration (TTDTAB005) – Manage and administer Tableau Server environ- |
| **55123 Writing Reports with Report Builder and SSRS Level 1** | Days 2 | 55123 – Beginner report writing with Report Builder and SSRS |
| **55128 Writing Reports with Report Builder and SSRS Level 2** | Days 2 | 55128 – Advanced report writing with Report Builder and SSRS |

# Cybersecurity & Network Protection

Cybersecurity & Network Protection refers to the practices, technologies, and strategies used to safeguard digital systems, networks, and data from unauthorized access, attacks, and damage. It ensures the confidentiality, integrity, and availability of information while protecting against threats such as malware, phishing, data breaches, and denial-of-service attacks.

Key elements include:

- Threat Detection & Prevention – Identify and block cyber threats.
- Data Protection – Encrypt and securely store sensitive data.
- Access Control – Manage user authentication and permissions.
- Incident Response – Respond to and recover from security breaches.
- Compliance – Follow legal and industry security standards.
- User Training – Educate staff on cybersecurity best practices.
- Firewalls & IDPS – Monitor and filter network traffic.
- VPNs & Segmentation – Secure remote access and isolate network zones.
- Patch Management – Update systems to fix vulnerabilities.
- Monitoring & Logging – Track and analyze network activity.

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| **AZ-500Too Microsoft Azure Security Technologies** | Days 4 | AZ-500Too – Secure Azure environments using Microsoft security technologies |
| **Certified Information Privacy Manager (CIPM)** | Days 2 | CIPP – Certification in privacy laws and regulations for professionals handling personal data |
| **Certified Information Privacy Professional (CIPP)** | Days 2 | CIPM – Focuses on managing privacy programs and operations |
| **Certified Information Security Manager® (CISM)** | Days 4 | CISM – Manage and govern enterprise information security programs |
| **Certified Information Systems Security Professional (CISSP)** | Days 5 | CISSP – Advanced certification in cybersecurity leadership and architecture |
| **Cisco Implementing and Administering Cisco Solutions v2.0 (CCNA)** | Days 5 | Cisco CCNA – Core networking skills including routing, switching, and security |
| **Cisco Implementing and Operating Cisco Data Center Core Technologies (DCCOR) v1.2** | Days 5 | Cisco DCCOR – Data center technologies including compute, networking, and automation |
| **Cisco Implementing and Operating Cisco Enterprise Network Core Technologies v1.3 (ENCOR)** | Days 5 | Cisco ENCOR – Enterprise networking technologies and solutions |
| **Cisco Implementing and Operating Cisco Security Core Technologies v1.0 (SCOR)** | Days 5 | Cisco SCOR – Core security technologies including firewall, VPN, and endpoint protection |
| **CompTIA A+ Certification Training** | Days 5 | CompTIA A+ – Entry-level IT support and troubleshooting certification |
| **CompTIA Cloud Essentials+** | Days 2 | CompTIA Cloud Essentials+ – Introduction to cloud computing concepts and business impact |
| **CompTIA Cloud+** | Days 5 | CompTIA Cloud+ – Cloud infrastructure and deployment skills |
| **CompTIA CloudNetX** | Days 5 | CompTIA CloudNetX – Networking in cloud environments |
| **CompTIA Cybersecurity Analyst (CySA+)** | Days 5 | CompTIA CySA+ – Cybersecurity analytics and threat detection |
| **CompTIA Data+** | Days 5 | CompTIA Data+ – Data analysis and interpretation for business decision-making |
| **CompTIA DataSys+** | Days 5 | CompTIA DataSys+ – Database administration and management |
| **CompTIA DataX** | Days 5 | CompTIA DataX – Advanced data handling and analytics |
| **CompTIA Linux+** | Days 5 | CompTIA Linux+ – Linux system administration and security |
| **CompTIA Network +** | Days 5 | CompTIA Network+ – Networking fundamentals and troubleshooting |
| **CompTIA Penetration Testing (PenTest+)** | Days 5 | CompTIA PenTest+ – Penetration testing and vulnerability assessment |
| **CompTIA Project+** | Days 5 | CompTIA Project+ – Project management fundamentals |
| **CompTIA Security+** | Days 5 | CompTIA Security+ – Core cybersecurity skills and practices |

# Cybersecurity & Network Protection cont'd (1)

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Key elements include:

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- Compliance – Follow legal and industry security standards.
- User Training – Educate staff on cybersecurity best practices.
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- Patch Management – Update systems to fix vulnerabilities.
- Monitoring & Logging – Track and analyze network activity.

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| **CompTIA SecurityX** | Days 5 | CompTIA SecurityX – Advanced security operations and threat management |
| **CompTIA Server+** | Days 5 | CompTIA Server+ – Server hardware and software management |
| **CompTIA Tech+** | Days 5 | CompTIA Tech+ – General IT and technical support skills |
| **CyberSAFE (CBS-410)** | Hours 4 | CyberSAFE (CBS-410) – Teaches end-users how to identify and avoid common cybersecurity threats |
| **DEBIZ - Data Ethics for Business Professionals (DEB-110)** | Days 1 | DEBIZ (DEB-110) – Covers ethical considerations in handling and using data in business |
| **DevSecOps Foundation (DevOps Institute)** | Days 2 | DevSecOps Foundation – Integrates security into DevOps practices and workflows |
| **DevSecOps Practitioner (DevOps Institute)** | Days 3 | DevSecOps Practitioner – Advanced DevSecOps practices for secure software delivery |
| **EC-Council Certified Chief Information Security Officer (CISO) v.3** | Days 5 | EC-Council CISO v3 – Executive-level training for Chief Information Security Officers |
| **EC-Council Certified Cybersecurity Technician (CCT)** | Days 5 | EC-Council CCT – Foundational cybersecurity skills for technicians |
| **EC-Council Certified Ethical Hacker (CEH) v.13** | Days 5 | EC-Council CEH v13 – Ethical hacking and penetration testing techniques |
| **EC-Council Certified Incident Handler (ECIH) v.3** | Days 3 | EC-Council ECIH v3 – Respond to and manage cybersecurity incidents effectively |
| **EC-Council Certified Network Defender (CND) v2** | Days 5 | EC-Council CND v2 – Network defense and security monitoring |
| **EC-Council Certified Penetration Tester (CPENT)** | Days 5 | EC-Council CPENT – Advanced penetration testing and exploit development |
| **EC-Council Certified Threat Intelligence Analyst v2 (CTIA)** | Days 3 | EC-Council CTIA v2 – Analyze and respond to cyber threats using threat intelligence |
| **EC-Council Computer Hacking Forensic Investigator (CHFI) v10.0** | Days 5 | EC-Council CHFI v10 – Digital forensics and investigation techniques |
| **EC-Council Disaster Recovery Professional (EDRP)** | Days 5 | EC-Council EDRP – Disaster recovery planning and implementation |
| **EC-Council Network Defense Essentials (NDE)** | Days 2 | EC-Council Network Defense Essentials (NDE) – Entry-level training in network security and defense |
| **IRBIZ - Incident Response for Business Professionals (IRZ-110)** | Days 1 | IRBIZ (IRZ-110) – Introduces incident response planning and execution for business professionals |
| **Network Defense Essentials** | Days 1 | Network Defense Essentials – Basics of securing networks against cyber threats |
| **Network Fundamentals and Implementing TCP/IP** | Days 5 | Network Fundamentals and TCP/IP – Basics of networking and TCP/IP protocols |
| **Palo Alto Networks : Cortex XDR 3.2: Investigation and Response (EDU-262)** | Days 2 | Palo Alto EDU-262 – Investigate and respond to threats using Cortex XDR |
| **Palo Alto Networks : Cortex XDR 3.2: Prevention and Deployment (EDU-260)** | Days 3 | Palo Alto EDU-260 – Deploy and configure threat prevention with Cortex XDR |

# Cybersecurity & Network Protection cont'd (2)

Cybersecurity & Network Protection refers to the practices, technologies, and strategies used to safeguard digital systems, networks, and data from unauthorized access, attacks, and damage. It ensures the confidentiality, integrity, and availability of information while protecting against threats such as malware, phishing, data breaches, and denial-of-service attacks.

Key elements include:

- Threat Detection & Prevention – Identify and block cyber threats.
- Data Protection – Encrypt and securely store sensitive data.
- Access Control – Manage user authentication and permissions.
- Incident Response – Respond to and recover from security breaches.
- Compliance – Follow legal and industry security standards.
- User Training – Educate staff on cybersecurity best practices.
- Firewalls & IDPS – Monitor and filter network traffic.
- VPNs & Segmentation – Secure remote access and isolate network zones.
- Patch Management – Update systems to fix vulnerabilities.
- Monitoring & Logging – Track and analyze network activity.

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| **Palo Alto Networks : Cortex XSOAR 6.8: Automation and Orchestration (EDU-380)** | Days 4 | Palo Alto EDU-380 – Automate and orchestrate security operations with Cortex XSOAR |
| **Palo Alto Networks : Firewall Essentials: Configuration and Management EDU-210 (v11.0)** | Days 5 | Palo Alto EDU-210 – Configure and manage Palo Alto firewalls |
| **Palo Alto Networks : Firewall: Troubleshooting EDU-330 (11.0)** | Days 3 | Palo Alto EDU-330 – Troubleshoot firewall issues in Palo Alto environments |
| **Palo Alto Networks : Panorama: Managing Firewalls at Scale EDU-220 (11.0)** | Days 2 | Palo Alto EDU-220 – Manage multiple firewalls at scale using Panorama |
| **Palo Alto Networks : Prisma Access SASE Security: Design and Operation EDU-318 (3.2)** | Days 4 | Palo Alto EDU-318 – Design and operate Prisma Access SASE security solutions |
| **Palo Alto Networks : Prisma SD-WAN 5.6: Design and Operation (EDU-238)** | Days 5 | Palo Alto EDU-238 – Design and operate Prisma SD -WAN solutions |
| **Python for Security Professionals** | Days 4 | Python for Security Professionals – Use Python for automating and analyzing security tasks |
| **SC-100T00 Microsoft Cybersecurity Architect** | Days 4 | SC-100T00 – Design cybersecurity architecture across Microsoft cloud and hybrid environments |
| **SC-200T00 Microsoft Security Operations Analyst** | Days 4 | SC-200T00 – Monitor and respond to threats as a Microsoft Security Operations Analyst |
| **SC-300T00 Microsoft Identity and Access Administrator** | Days 4 | SC-300T00 – Manage identity and access using Microsoft tools |
| **SC-401T00 - Information Security Administrator** | Days 4 | SC-401T00 – Administer information security policies and controls |
| **SC-5008 Configure and govern entitlement with Microsoft Entra ID** | Days 1 | SC-5008 – Configure and manage access entitlements using Microsoft Entra ID |
| **SC-900T00 Microsoft Security, Compliance, and Identity** | Days 1 | SC-900T00 – Fundamentals of Microsoft security, compliance, and identity solutions |

# Microsoft Applications for Business

Microsoft Applications for Business are a suite of tools designed to enhance productivity, collaboration, data management, and decision-making across organizations. These applications support a wide range of business functions—from communication and project management to data analysis and automation.

Key elements include:

- Office Tools – Word, Excel, PowerPoint, Outlook for productivity and communication.
- Collaboration – Teams, SharePoint, OneDrive for teamwork and file sharing.
- Data & BI – Power BI and Access for data analysis and reporting.
- Automation & Apps – Power Automate and Power Apps for workflow and app development.
- Project Management – Planner and Project for task and resource planning.

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| **Mastering Microsoft Outlook - Working Smarter** | Days 1 | Mastering Microsoft Outlook – Advanced productivity techniques using Outlook |
| **Mastering Microsoft PowerPoint – Working Smarter** | Days 1 | Mastering Microsoft PowerPoint – Efficient creation of impactful presentations |
| **Mastering Microsoft Word – Working Smarter** | Days 1 | Mastering Microsoft Word – Advanced document creation and formatting skills |
| **Microsoft Office Access: Part 1** | Days 1 | Microsoft Office Access: Part 1 – Introduction to database creation and management |
| **Microsoft Office Access: Part 2** | Days 1 | Microsoft Office Access: Part 2 – Intermediate Access skills: queries, forms, reports |
| **Microsoft Office Access: Part 3** | Days 1 | Microsoft Office Access: Part 3 – Advanced Access: macros and VBA programming |
| **Microsoft Office Excel: Dashboards** | Days 1 | Microsoft Office Excel: Dashboards – Build interactive dashboards for data visualization |
| **Microsoft Office Excel: Data Analysis and Visualization** | Days 2 | Microsoft Office Excel: Data Analysis and Visualization – Analyze and visualize data in Excel |
| **Microsoft Office Excel: Data Analysis with PivotTables** | Hours 4 | Microsoft Office Excel: Data Analysis with PivotTables – Use PivotTables for dynamic data analysis |
| **Microsoft Office Excel: Data Analysis with PowerPivot** | Hours 4 | Microsoft Office Excel: Data Analysis with PowerPivot – Perform advanced data modeling with PowerPivot |
| **Microsoft Office Excel: Part 1** | Days 1 | Microsoft Office Excel: Part 1 – Basic Excel functions and data entry |
| **Microsoft Office Excel: Part 2** | Days 1 | Microsoft Office Excel: Part 2 – Intermediate Excel formulas and analysis tools |
| **Microsoft Office Excel: Part 3** | Days 1 | Microsoft Office Excel: Part 3 – Advanced Excel including macros and automation |
| **Microsoft Office Excel: VBA** | Days 1 | Microsoft Office Excel: VBA – Automate Excel tasks using Visual Basic for Applications |
| **Microsoft Office for Web: Teams, SharePoint, OneDrive** | Days 1 | Microsoft Office for Web: Teams, SharePoint, OneDrive – Use web-based collaboration tools effectively |
| **Microsoft Office Forms** | Days 1 | Microsoft Office Forms – Create surveys, quizzes, and polls with Microsoft Forms |
| **Microsoft Office OneNote** | Days 1 | Microsoft Office OneNote – Organize digital notes using notebooks and sections |
| **Microsoft Office Outlook: Part 1** | Days 1 | Microsoft Office Outlook: Part 1 – Basic email and calendar management |
| **Microsoft Office Outlook: Part 2** | Days 1 | Microsoft Office Outlook: Part 2 – Advanced Outlook features and productivity tips |
| **Microsoft Office PowerPoint: Part 1** | Days 1 | Microsoft Office PowerPoint: Part 1 – Create basic presentations and slides |
| **Microsoft Office PowerPoint: Part 2** | Days 1 | Microsoft Office PowerPoint: Part 2 – Add multimedia and advanced design elements |

# Microsoft Applications for Business cont'd

Microsoft Applications for Business are a suite of tools designed to enhance productivity, collaboration, data management, and decision-making across organizations. These applications support a wide range of business functions—from communication and project management to data analysis and automation.

Key elements include:

- Office Tools – Word, Excel, PowerPoint, Outlook for productivity and communication.
- Collaboration – Teams, SharePoint, OneDrive for teamwork and file sharing.
- Data & BI – Power BI and Access for data analysis and reporting.
- Automation & Apps – Power Automate and Power Apps for workflow and app development.
- Project Management – Planner and Project for task and resource planning.

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| **Microsoft Office Teams: Business Users** | Days 1 | Microsoft Office Teams: Business Users – Use Teams for communication and collaboration in business |
| **Microsoft Office Word: Part 1** | Days 1 | Microsoft Office Word: Part 1 – Basic word processing and formatting |
| **Microsoft Office Word: Part 2** | Days 1 | Microsoft Office Word: Part 2 – Intermediate Word features like styles and templates |
| **Microsoft Office Word: Part 3** | Days 1 | Microsoft Office Word: Part 3 – Advanced Word tools including mail merge and macros |
| **Microsoft Planner and Forms** | Days 1 | Microsoft Planner and Forms – Manage tasks and create forms for data collection |
| **Microsoft Project: Part 1** | Days 1 | Microsoft Project: Part 1 – Introduction to project planning and scheduling |
| **Microsoft Project: Part 2** | Days 1 | Microsoft Project: Part 2 – Advanced project tracking and resource management |
| **Microsoft Visio: Part 1** | Days 1 | Microsoft Visio: Part 1 – Create diagrams and flowcharts using Visio |
| **Microsoft Visio: Part 2** | Days 1 | Microsoft Visio: Part 2 – Advanced diagramming and data linking features |
| **Microsoft Windows 11: Using Windows 11** | Days 1 | Microsoft Windows 11: Using Windows 11 – Navigate and use Windows 11 features |

# Power Platform Skills - Automate, Analyze, Act

Power Platform Skills focus on using Microsoft's low-code tools—Power BI, Power Apps, Power Automate, and Power Virtual Agents—to empower users to analyze data, automate workflows, and take action through custom applications and intelligent bots. These skills help streamline business processes, improve decision-making, and enhance productivity.

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| **55265 Microsoft® PowerApps** | Days 2 | 55265 – Build custom apps using PowerApps without coding |
| **55268 Microsoft Power Automate for End Users** | Days 1 | 55268 – Automate workflows using Power Automate for end users |
| **PL-100Too Microsoft Power Platform App Maker** | Days 4 | PL-100Too – Create low-code apps with Power Platform tools |
| **PL-200Too Microsoft Power Platform Functional Consultant** | Days 5 | PL-200Too – Implement solutions as a Power Platform functional consultant |
| **PL-400Too Microsoft Power Platform Developer** | Days 5 | PL-400Too – Develop apps and integrations on Power Platform |
| **PL-500Too Microsoft Power Automate RPA Developer** | Days 5 | PL-500Too – Build robotic process automation (RPA) solutions with Power Automate |
| **PL-600Too Power Platform Solution Architect** | Days 4 | PL-600Too – Design enterprise solutions as a Power Platform architect |
| **PL-7002 Create and Manage Automated Processes by using Power** | Days 1 | PL-7002 – Create and manage automated processes with Power Automate |
| **PL-900Too Microsoft Power Platform Fundamentals** | Days 1 | PL-900Too – Fundamentals of Microsoft Power Platform components |

# SQL Fundamentals to Advanced

SQL (Structured Query Language) is the standard language for managing and manipulating relational databases. From basic queries to advanced data operations, SQL skills enable users to retrieve, analyze, and manage data efficiently—essential for roles in data analysis, software development, and database administration.

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| **55069 PowerShell for SQL Server Adm.** | Days 2 | 55069 – Use PowerShell for SQL Server administration |
| **55315 Introduction to SQL Databases** | Days 3 | 55315 – Introduction to SQL databases |
| **55316 Administering a SQL Database** | Days 5 | 55316 – Administer SQL Server databases |
| **55321 SQL Server Integration Services** | Days 5 | 55321 – Use SQL Server Integration Services (SSIS) |
| **55366 Querying Data with Transact-** | Days 5 | 55366 – Advanced querying with Transact-SQL |
| **DP-080Too Querying Data with Mi-** | Days 2 | DP-080Too – Query data using Microsoft Transact- |
| **DP-300Too Administering Microsoft** | Days 4 | DP-300Too – Administer Azure SQL solutions |
| **SQL Querying Fundamentals - Part 1** | Days 1 | SQL Querying Fundamentals Part 1 – Basic SQL querying skills |
| **SQL Querying Fundamentals - Part 2** | Days 1 | SQL Querying Fundamentals Part 2 – Intermediate SQL querying techniques |

# Red Hat / Linux

Red Hat / Linux refers to open-source operating systems widely used in enterprise environments for servers, development, and cybersecurity. Red Hat Enterprise Linux (RHEL) is a leading commercial Linux distribution known for its stability, security, and support. Linux skills are essential for system administration, cloud computing, DevOps, and network management.

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| **LINUX Introduction to Linux Sys-** | Days 5 | TTLX2220 – Intro to Linux system administration |
| **Red Hat High Availability Clustering (RH436)** | Days 5 | RH436 – Configure high availability clusters in Red Hat environments |
| **Red Hat Identity Management and Active Directory Integration (RH362)** | Days 5 | RH362 – Integrate Red Hat Identity Management with Active Directory |
| **Red Hat Linux Automation with An-** | Days 5 | RH294 – Automate Red Hat systems using Ansible |
| **Red Hat Linux Diagnostics and Trou-** | Days 5 | RH342 – Diagnose and troubleshoot Red Hat systems |
| **Red Hat Performance Tuning: Linux in Physical, Virtual, and Cloud** | Days 5 | RH442 – Performance tuning for Red Hat in physical, virtual, and cloud setups |
| **Red Hat RHCSA Rapid Track Course** | Days 5 | RH199 – Rapid track course for RHCSA certification |
| **Red Hat RHEL8 New Features for Experienced Linux Administrators** | Days 3 | RH354 – New features in Red Hat Enterprise Linux 8 for experienced admins |
| **Red Hat Satellite 6 Administration** | Days 5 | RH403 – Administer Red Hat Satellite 6 |
| **Red Hat Security - Linux in Physical, Virtual, and Cloud (RH415)** | Days 5 | RH415 – Security practices for Red Hat in various environments |
| **Red Hat Services Management and** | Days 5 | RH358 – Manage and automate Red Hat services |
| **Red Hat System Administration I** | Days 5 | RH124 – Red Hat System Administration I |
| **Red Hat System Administration II** | Days 5 | RH134 – Red Hat System Administration II |
| **Red Hat Virtualization (RH318)** | Days 5 | RH318 – Red Hat Virtualization fundamentals |

# Programming

Programming is the process of designing and writing instructions that a computer can execute to perform specific tasks. It enables the development of software, websites, applications, and systems. Programming skills range from basic syntax and logic to advanced concepts like algorithms, data structures, and software architecture.

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| **55320 Programming with HTML, CSS, and JavaScript** | Days 5 | 55320 – Learn HTML, CSS, and JavaScript for web programming |
| **55337 Introduction to Programming** | Days 5 | 55337 – Introduction to programming concepts and |
| **JavaScript and jQuery** | Days 3 | JavaScript and jQuery – Use JavaScript and jQuery for dynamic web development |

# Your Digital Workplace: SharePoint Skills

SharePoint is a Microsoft platform used for content management, collaboration, and intranet development within organizations. SharePoint skills enable users to create, manage, and share digital resources efficiently, supporting teamwork, document control, and workflow automation in a secure environment.

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| **55215 SharePoint Online Power User** | Days 4 | 55215 – Power user training for SharePoint Online |
| **55234 SharePoint 2016 Site Collections and Site Owner Administra-** | Days 5 | 55234 – Administer site collections in SharePoint 2016 |
| **55238 SharePoint Online for Admin-** | Days 3 | 55238 – Administer SharePoint Online environments |
| **55286 SharePoint 2019 Power User** | Days 4 | 55286 – Power user training for SharePoint 2019 |
| **Microsoft SharePoint Online: Essentials** | Days 1 | SharePoint Online: Essentials – Basic SharePoint Online usage |
| **Microsoft SharePoint Online: Site Owners/Site Administrators** | Days 2 | SharePoint Online: Site Owners/Admins – Manage and configure SharePoint sites |
| **Microsoft SharePoint Online: Site Users** | Days 2 | SharePoint Online: Site Users – Use SharePoint sites effectively |
| **MS-102Too Microsoft 365 Adminis-** | Days 5 | MS-102Too – Administer Microsoft 365 environments |
| **Mastering SharePoint: From Navigation to Workflow Automation** | Days 5 | Navigate and manage SharePoint sites, collaborate with Microsoft Office tools, and automate workflows using |

# Autodesk Skills Development

Autodesk Skills Development focuses on building proficiency in Autodesk's suite of design and engineering software, widely used in architecture, construction, manufacturing, and media. These skills enable professionals to create precise 2D drawings, complex 3D models, simulations, and visualizations for real-world applications.

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| **AutoCAD Advanced** | Days 3 | AutoCAD Advanced – Advanced drafting and design techniques in AutoCAD |
| **AutoCAD Fundamentals** | Days 5 | AutoCAD Fundamentals – Introduction to AutoCAD drafting and design |
| **Autodesk Civil 3D** | Days 3 | Autodesk Civil 3D – Civil engineering design using |
| **Autodesk Revit Fundamentals for Architecture** | Days 4 | Autodesk Revit Fundamentals for Architecture – Basic Revit skills for architectural design |
| **Autodesk Revit Fundamentals for Mechanical and Plumbing** | Days 4 | Autodesk Revit Fundamentals for Mechanical and Plumbing – Revit basics for MEP systems |
| **Autodesk Revit Intermediate** | Days 3 | Autodesk Revit Intermediate – Intermediate skills for architectural modeling in Revit |

# Microsoft Dynamics & DevOps Skills

This collection of certifications and training programs reflects a comprehensive skill set across Microsoft Dynamics 365, DevOps methodologies, and IT infrastructure management. It includes advanced capabilities in CRM and ERP customization, sales, marketing, customer service, and field operations using Dynamics 365, as well as foundational and leadership-level expertise in DevOps and Site Reliability Engineering (SRE). Additional competencies include workflow automation with Nintex, network switching with Juniper (JEX), and value stream management—all essential for modern digital transformation and enterprise IT strategy.

Key Benefits

- Enhanced Business Process Automation – Streamline operations using Dynamics 365 and workflow tools like Nintex.
- Improved Collaboration & Customer Engagement – Leverage CRM and ERP solutions for better sales, marketing, and service delivery.
- Modern IT & DevOps Practices – Apply agile, DevOps, and SRE principles for faster, more reliable software deployment.
- Scalable Infrastructure Skills – Manage networks and systems with Juniper and site reliability engineering expertise.
- Career Advancement – Gain industry-recognized certifications that validate technical and leadership capabilities.

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| **55242 Microsoft Dynamics 365 Customization and Configuration** | Days 3 | 55242 – Customization and configuration in Microsoft Dynamics 365 |
| **DevOps Engineering Foundation (DevOps Institute)** | Days 2 | DevOps Engineering Foundation – Core DevOps engineering principles |
| **DevOps Foundation (DevOps Institute)** | Days 2 | DevOps Foundation – Basic DevOps practices, culture, and tools |
| **DevOps Leader (DevOps Institute)** | Days 2 | DevOps Leader – Leadership strategies for DevOps transformation |
| **Junos Juniper JEX Switching** | Days 3 | Junos Juniper JEX Switching – Switching fundamentals using Juniper Networks |
| **MB-210T01 Dynamics 365 for Customer Engagement for Sales** | Days 2 | MB-210T01 – Use Dynamics 365 for managing sales and customer engagement |
| **MB-220T00 Dynamics 365 for Marketing** | Days 4 | MB-220T00 – Use Dynamics 365 for marketing automation and campaigns |
| **MB-230T01 Dynamics 365 for Customer Engagement for Customer Service** | Days 4 | MB-230T01 – Manage customer service operations with Dynamics 365 |
| **MB-240T00 Dynamics 365 for Field Service** | Days 4 | MB-240T00 – Field service management using Dynamics 365 |
| **MB-335T00 Microsoft Dynamics 365 Supply Chain Management, Expert** | Days 5 | MB-335T00 – Expert-level supply chain management in Dynamics 365 |
| **MB-500T00 Dynamics 365 - Finance and Operations Apps Developer** | Days 5 | MB-500T00 – Develop finance and operations apps in Dynamics 365 |
| **MB-800T00 Microsoft Dynamics 365 Business Central Functional Consultant** | Days 5 | MB-800T00 – Functional consulting for Dynamics 365 Business Central |
| **MB-910T00 Microsoft Dynamics 365 Fundamentals (CRM)** | Days 1 | MB-910T00 – Fundamentals of CRM in Microsoft Dynamics 365 |
| **MB-920T00 Microsoft Dynamics 365 Fundamentals (ERP)** | Days 1 | MB-920T00 – Basics of ERP using Microsoft Dynamics 365 |
| **Nintex Workflow 2010/2013/2016** | Days 3 | Nintex Workflow 2010/2013/2016 – Automate business processes using Nintex workflows |
| **Site Reliability Engineering (SRE) Foundation (DevOps Institute)** | Days 2 | SRE Foundation – Introduction to site reliability engineering practices |
| **Site Reliability Engineering (SRE) Practitioner (DevOps Institute)** | Days 3 | SRE Practitioner – Advanced site reliability engineering techniques |
| **Value Stream Management Foundation (VSMF) (DevOps Institute)** | Days 2 | VSMF – Value stream management for optimizing software delivery |